

Anaheim, CA 92807

October 21, 2020

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Reference No. IDFL-L031620-01B

This price quote replaces the previous price quote Reference No. IDFL-L031620-01A.

IDEMIA is pleased to provide Cocoa Police Department with the following price quote for a new LiveScan System with IDEMIA Enrollment Software Application (MESA) as per **Contract No. FDLE-021-16**.

IDEMIA's fully integrated new LiveScan solution provides Cocoa Police Department the following features and benefits:

- Single-source vendor for all components of the LiveScan solution, including the AFIS interface
- IDEMIA Enrollment Software Application (MESA)
- Digital image capture of upper, lower and writer's palms, slaps and rolls
- Mug Photo Capture
- Full compliance with FDLE AFIS, FBI IAFIS/NGI EBTS and ANSI/NIST image standards
- Automatic fingerprint sequencing and duplicate print checking before scanning is completed, ensuring data integrity
- Quick check, review, and edit can be performed on each print
- All livescan configurations include on-site installation, training, and 3 year on-site maintenance



Tenprint capture unit

IDEMIA's on-going commitment to customer satisfaction and the delivery of the highest level of support in the industry is demonstrated by our placing resources **in the field** near the customer to provide on-site customer support.

Our warranty is 3 Years on-site for both parts and labor. Should Cocoa Police Department report a problem, IDEMIA will dispatch the IDEMIA Representative to go on-site to resolve the problem as opposed to other vendors who send a "box with a replacement part". We send a highly trained support representative to provide problem resolution. This ensures that Cocoa Police Department staff members are not burdened with the added task of "parts replacement".

Solution Description and Pricing

IDEMIA proposes the equipment and services described in Table 1 - LiveScan System with Tenprint (Fingerprint) only capture.

Note: per FDLE, Livescans being used for criminal submission require Palmprint capture.

enprint (Fingerprint)) - Desl	ctop Table 1. Pricing	
Item #	Qty	Description	Unit Price
FDLE_3_D_500_TP_	1	IDEMIA FDLE Desktop Livescan System to include: ◆ MESA Live Scan System Software License ◆ Tenprint 500PPI Scanner ◆ Computer, Monitor, keyboard ◆ FDLE specific transmission Software Installation / On-site Training 3 Year On-site Advantage Solution Maintenance, 9X5	\$9,860
		Annual Maintenance – starting in Year 4	
		Maintenance: On-site Advantage Solution, 9X5	\$1,996

Customer Responsibilities

Cocoa Police Department is responsible for the following:

- Providing necessary facility resources required for equipment installation and operation including access, space, environmental control, electrical power and networking.
- Providing a technical point of contact for IDEMIA who will be the primary person responsible for providing and/or coordinating obtainment of site installation pre-requisite information such as network information, IP addresses, power information, etc.
- To obtain and maintain the required transmission lines and hardware for remote communications to and from the necessary agencies.
- Obtaining all required authorizations for connecting to the Central AFIS at FDLE.

Assumptions

In developing this proposal, IDEMIA has made the following assumptions regarding the LiveScan System:

- With the exception of the Central AFIS at FDLE, there are no external interfaces to support which
 includes but is not limited to records management system, booking system, mugshot system, etc.
- Price includes support for the core functionality of the existing FDLE functionality and workflow.
- On-site Installation Services will be scheduled after network connectivity to FDLE has been established and verified.

Prices are exclusive of any and all state, or local taxes, or other fees or levies. Customer payments are due to IDEMIA within 20 days after the date of the invoice.

Proposal Expiration: March 31, 2021

Purchase orders should be sent to IDEMIA by electronic mail, facsimile or U.S. mail. Please direct all questions and order correspondence, including Purchase Order, to:

Jayne Goodall IDEMIA 5515 East La Palma Avenue, Suite 100 Anaheim, CA 92807

Email: jayne.goodall@us.idemia.com | Mobile: (951) 833-2311 | Office: (714) 575-2956

We look forward to working with you.

Sincerely,

Michael Kato

Vice President of Public Security, State & Local Government - IDEMIA

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Attachment A

Terms

Additional engineering effort by IDEMIA beyond the scope of the standard product will be quoted based on current service rates in effect at the time of the change, plus any related travel or administrative expenses. Assistance with training and questions for Cocoa Police Department database or any programming, scripting, or review of programs beyond work quoted above are excluded from this offer. IDEMIA assumes that organizations requesting these utilities have advanced programming expertise and will assume all responsibility for the deployment and support of the final application.

IDEMIA reserves the right to substitute hardware of equal value with equal or better capability, based upon market availability. If, however, such equipment is unavailable, IDEMIA will make its best effort to provide a suitable replacement.

Purchase orders should include the reference *Florida State Contract No. FDLE-021-16.* and should be sent to IDEMIA by electronic mail, facsimile or U.S. mail. Please direct all questions and order correspondence, including Purchase Order, to:

Jayne Goodall IDEMIA 5515 East La Palma Avenue, Suite 100 Anaheim, CA 92807

Email: jayne.goodall@us.idemia.com | Mobile: (951) 833-2311 | Office: (714) 575-2956

Product purchase shall be governed by *Florida State Contract Contract No. FDLE-021-16*. No subsequent Purchase Order can override such terms. Nothing additional shall be binding upon IDEMIA unless a subsequent agreement is signed by both parties. Firm delivery schedules will be provided and order fulfillment will commence upon receipt of Purchase Order from Cocoa Police Department.

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Advantage Solution Support

The following table provides a summary of the maintenance services and support for the initial maintenance period -- 3 years from the date of installation.

Support Features	Maintenance Services
Software Support 9X5*	Included in Purchase
Unlimited Telephone Technical Support	√
2 Hour Telephone Response Time	√
Remote Dial-in Analysis	√
Software Standard Releases	V
Software Supplemental Releases	√
Automatic Call Escalation	√
Software Customer Alert Bulletins	√
Hardware Support - On-site 9X5*	Included in Purchase
On-Site Response	24-hours
On-Site Corrective Maintenance	V
On-Site Parts Replacement	V
Preventive Maintenance	√
Escalation Support	√
Hardware Service Reporting	√
Hardware Customer Alert Bulletins	√
Parts Support	Included in Purchase
Advanced Exchange Parts Replacement	√
Telephone Technical Support for Parts Replacement	V
Parts Customer Alert Bulletins	√
Software Uplifts	
Hours of Coverage Available up to 24 Hours Per Day, 7 Days/Week	Optional
Hardware Uplifts	
Hours of Coverage Available up to 24 Hours Per Day, 7 Days/Week	Optional

^{*}Customer local time

By signing this signature block below, Cocoa Police Department agrees to the terms and pricing stated in this proposal for the equipment as referenced above. My signature below constitutes the acceptance of this order and authorizes IDEMIA, LLC, to ship and provide this equipment:

Signa	ature Authorization for Order:
	Signature
	Name
	Date
	Total Purchase Price (including any Options): \$
PLE	ASE PROVIDE A COPY OF CURRENT TAX EXEMPTION CERTIFICATE (if applicable
Pleas	se provide Billing Address:
_	
_	
	Billing Contact name
	Telephone number ()
Chec	k if Billing Address is same as Shipping Address:
Plea	se provide Shipping Address (if different from Billing Address):
_	
_	
_	Technical Contact name
_	Telephone number ()

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