



(352) 401-0909

2100 SW 22nd Place, Ocala, FL 34471

## Quote VCIQ17371

**Prepared For:**

City of Cocoa  
Customer Service  
Phone: (321) 433-8800  
65 Stone Street  
Cocoa, FL 32922  
mfuhrer@cocoafi.org

**Prepared By:**

Don Gulling  
President  
Phone: 352-401-0909 x1450  
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**Five9 Cloud Contact Center - RENEWAL AGREEMENT**

**Renewal Term: 40 Months (June 1, 2021 to September 30, 2024)**  
**Optional Renewal Period: 24 Months (October 1, 2024 to September 30, 2026)**  
**Billing Frequency: Monthly**



For the full presentation proposal, [click here](#) to view or download the PDF version of this quote. You can sign and fax this in, or you can save time by simply electronically accepting this quote below.

**Line Item Detail**

QTY	Description	Picture	Unit Price	Ext Price
	Monthly Recurring Charges			
1	<b>Agent Bundle</b>		\$1,760.00	\$1,760.00
	(Qty 16) - VCC Agent Seat - Blended			
	(Qty 16) - Agent Desktop Plus Option			
	(Qty 42) - SoftPhone IDs Subscription			
	(Qty 16) - Geographic Redundancy Option Subscription			
3	<b>Supervisor Subscription</b>		\$100.00	\$300.00
1	<b>Administrator Subscription</b>		\$100.00	\$100.00
16	<b>100% Recording Subscription</b>		\$5.00	\$80.00
16	<b>Extended Call Logs</b>		\$3.00	\$48.00
16	<b>Extended Recording Storage - 150 days</b>		\$25.00	\$400.00
	<b>SubTotal</b>			<b>\$2,688.00</b>

**SubTotal: \$2,688.00**  
**Shipping: \$0.00**  
**Sales Tax: \$0.00**  
**Total: \$2,688.00**

## Ready to Accept?

### Order Confirmation

We reserve the right to cancel orders arising from errors, inaccuracies, or omissions.

☐ I agree to the terms and conditions of the above document and PDF attachment with an electronic signature below.

**IP Address** 198.51.152.4

**PO Number**

(Optional: Enter PO Number as your reference only.)

**Comments**

**Email Address** mfuhrer@cocoafl.org

**Printed Name**

**Signature**

"signatures" could include: /john smith/; /js/; /js123/, etc

Click to Accept

## Have Questions?

### Not Ready To Accept? Have Questions?

Submit

(Note, you will receive a copy of your message by email.)

**No questions posted yet.**

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