Minutes City of Cocoa Special Meeting of The City Council April 14, 2020

A Special City Council Meeting was held on Tuesday, April 14, 2020, in Cocoa City Hall, in City Council Chambers, located at 65 Stone Street, in Cocoa, Florida, 32922, as publicly noticed.

I. Opening Matters:

Mayor Williams called the meeting to order at 10:03 A.M.

Monica Arsenault

Councilmember Koss provided the invocation and Councilmember Warner led the assembly in the Pledge of Allegiance to the Flag of the United States of America.

The City Clerk took the roll.

PRESENT: Jake Williams, Jr. James Goins Don Boisvert Lorraine Koss Brenda Warner Anthony Garganese Matt Fuhrer

Mayor Deputy Mayor Councilmember (via telephone) Councilmember Councilmember City Attorney (via telephone) Interim City Manager Assistant City Clerk

OTHER STAFF MEMBERS PRESENT:

Tammy Gemmati, Administrative Services Director; Nancy Bunt, Community Services Director (via telephone); Michael Cantaloupe, Chief of Police; Bryant Smith, Public Works Director; Samantha Senger, Assistant to the City Manager/PR Specialist; and Jason McCuen, Helpdesk Support Tech.

II. Approval of Agenda:

1. Agenda: Special Meeting of April 14, 2020. (20-217).

 MOTION by Councilmember Warner; Seconded by Councilmember Koss, to approve the agenda as written for the Special meeting of April 14, 2020.

AYES: Williams, Goins, Boisvert, Koss, Warner

THE MOTION CARRIED UNANIMOUSLY (5-0)

III. Council Business

 Review options related to City Manager recruitment process and provide consensus of option. If a decision is made to use executive search firm, requesting action of firm selection and authorize Staff to begin steps to coordinate the search with the selected firm and to work with City Attorney to negotiate contract terms for Mayor to sign. Request approval of Budget Resolution Number 2020-139 amending the Fiscal Year 2020 Budget and the attached Budget Adjustment Form #20-058-T transferring budget to the City Manager's operating account from General Fund Contingency. (20-184).

Ms. Gemmati explained the topic of this meeting is to discuss the options for the City Manager vacancy. She introduced Mr. Ken Parker from FCCMA.

Mr. Parker explained each Councilmember received a memorandum¹ from their firm prior to the meeting. He pointed out that there are three items, explained in the memo, and the first one is if an internal candidate is being considered than that option should be pursued first before looking at other options. The second option, the preferred option, is using a nationwide search firm. These firms are out there on a day-to-day basis seeking candidates. They also do very detailed work, meaning background checks and other things needed to hire a City Manager. They also do not wait for individuals to apply, they reach out to individuals themselves. Mr. Parker added that Council may want to keep in mind that there may be limitations due to being in the beginning stages of the budget season.

Mr. Parker noted that he has put together some policy questions and he suggested that the Council consider these questions when considering candidates for the position. The decision that Council makes needs to be a consensus and not an individual decision.

He talked about a character profile, which gives the consultant and any other staff working with the Council on making a decision, an idea of what kind of characteristics and criteria the Council is seeking when considering candidates.

¹ EXHIBIT A: Memo from FCCMA

Mr. Parker suggested that whenever any materials are put together for recruitment, they should be agreed upon by the Council as these are their documents.

He mentioned that Council needs to consider internal pay and look at what directors are being compensated. They need to research surrounding areas to see what other City Managers are being compensated. He also suggested that they look at any other cities of similar size to see what they are compensating their City Managers.

Lastly, he recommended that when a City Manager's contract is brought back before the Council, they have a good understanding of the contract so there is no confusion later on.

Deputy Mayor Goins asked the average time to post the position. In response, Mr. Parks explained it is up to the Council. He shared that usually it is about one month or six weeks.

Deputy Mayor Goins asked because of the pandemic, what time frame Mr. Parker thinks we need to begin the hiring process. In response, Mr. Parker explained there is a questionnaire and a review with Council before advertising the position. Due to the pandemic, the Council may be limited to one on one interviews or discussions with potential candidates but could probably hold phone interviews as an alternative.

Councilmember Koss pointed out that she appreciates Mr. Parker coming before the Council and sharing his experiences with the Council. The idea to put off a decision concerns her as this is a time that leadership is needed the most.

She asked City Attorney Garganese for clarification as to who makes the final decision on hiring a City Manager. In response, City Attorney Garganese explained that it is the Council's responsibility to make the decision.

Councilmember Boisvert shared that he feels Interim City Manager Fuhrer is more than qualified to fulfill the position and feels the City could save money by hiring internally.

Councilmember Warner explained that she feels we have a lot of factors to take into account. She shared with so much going on, some of the best candidates may not want to jump into this position. This makes her wonder if the City would receive the best candidate for the job. She would like to move forward with the process and sit with firms to make a decision, however, she asked if the Interim City Manager is interested in applying for the position and if the Council would like to consider him before they take the next step. Mayor Williams shared one of the things he is looking for in a candidate is someone who understands the wants and needs of the community.

Ms. Gemmati introduced Doug Thomas, Strategic Government Resources, who is attending via video conference.

Mr. Thomas thanked the Council for inviting him to present and allowing him to do so remotely. He provided a power point presentation² to help with Council's deliberation.

He shared a brief history of SGR and noted that he has served thirty-five years in municipal management, and served twelve of those years as a City Manager for the City of Lakeland. Prior to Lakeland, he served as City Manager for the City of Alma, Michigan for 15 years, and Assistant City Manager for the City of Grand Haven Michigan. He also served the Maryland cities of Rockville, and Landover Hills.

He joined SGR in 2015 to serve as their first Regional Director to serve both Florida and the southeast, and subsequently as Senior Vice President serving clients nationwide.

Mr. Thomas explained SGR's five keys to a successful search as follows:

- 1. A comprehensive understanding the unique culture, needs and desires of the organization and community.
- 2. Dynamic state of the art talent marketing that reaches a national candidate pool in a way that engages and makes them interested in the opportunity.
- Candidate vetting that prevents surprises and ensures in-depth understanding of the position and organization.
- 4. Candidate understanding of the organization and community to minimize withdrawals late in the process to help ensure a successful conclusion.
- 5. A process that is smooth, seamless and user friendly for both candidates and the client, even during the current COVID-19 Pandemic.

He discussed the importance of Social Media Marketing and a Position Profile. Additionally, Mr. Thomas explained what separates SGR from other recruitment firms and expressed his thanks for the opportunity to be considered for this project.

² EXHIBIT B: SGR PowerPoint Presentation

Ms. Gemmati introduced Colin Baenzinger, Owner and Principal of Colin Baenzinger & Associates.

Mr. Baenzinger expressed his thanks for the opportunity to present before the Council. He explained he started his business in 1997 from scratch but they are now a national firm. He added that they work with integrity, they produce a quality product and they work directly with their clients at a reasonable price and they have been able to create success from this. They have completed over two hundred City Manager searches and dominate the State of Florida. In Brevard County, they've found City Managers for Satellite Beach, Titusville, Palm Bay, the County, and a few others and have been very successful. He shared that they are familiar with our area and are located locally in Daytona Beach.

Mr. Baenzinger stated that they will guarantee their price and a timeline will be provided, which can be changed if the Council wishes. They will ensure that the deadlines of the timeline are met and he added that they have never missed a deadline on a project before. They also take pride in the fact that they never raise their prices as they are the experts and there should be no unforeseen expenses. They provide a very detailed background check and they also communicate well with both the Council and the candidates so everyone is kept in the loop.

In terms of offering a problem free search, the Council will know what they are getting into with their firm and the Council should have received a memo ³prior to the meeting. He pointed out that all of his staff, except for one, has been a City Manager before so they can provide a lot of experience.

Lastly, he added that they would love the opportunity to help the City with their search.

Ms. Gemmati introduced Dona Higginbotham, Mercer Group.

Ms. Higginbotham shared the experience their firm has to offer. She shared that she has over thirty years' experience in recruiting City Managers. They have a seven step process, as noted in the proposal that was submitted. They also utilize social media for recruitment. She pointed out that this is a great time to begin a search as there are so many things that can done electronically. She explained that they conduct extensive background checks and each member of Council will receive a thumb drive with all the information gathered on each potential candidate. Lastly, she pointed out that if the Council feels there are no good fits then the firm will re-do the search for free.

³ EXHIBIT C: Memo from Colin Baenzinger & Associates

Councilmember Koss inquired about the recruitment of a Police Chief as Chief Cantaloupe is retiring at the end of the year. In response, Ms. Gemmati explained that she did receive additional pricing from each firm for that search as well but it is not included in this agenda.

Ms. Gemmati explained that while the proposals included in the agenda item are quite lengthy, she wanted to add that each firm has given a warranty or guarantee which is included in each of the firm's proposals.

She added that there were several e-comments that were received and invited Ms. Senger to read them into the record.

Ms. Senger read e-comments from the following⁴:

- Emma Kirkpatrick, Historic Cocoa Village Main Street Board Chair
- Connie Harvey, 29 Riverside Dr., Cocoa
- Ed Green, 104 Riverside Dr., Cocoa

Interim City Manager Fuhrer read an email from David Prather⁵ into the record.

Interim City Manager Fuhrer explained that right now he is trying to get his feet under himself and focus on getting our organization through the pandemic. He referenced the Interim City Manager contract and shared that he is interested in pursuing the position if the Council would like to consider him along with any other candidates.

Councilmember Koss shared that while she appreciates everything Interim City Manager Fuhrer is doing she has not had the opportunity to really get to work with him yet and would not feel comfortable making a permanent decision to make him the City Manager right now. She added that she would vote to select an executive firm at this time.

Councilmember Warner explained that she feels the Council should have one on one meetings with Interim City Manager Fuhrer to see what direction he sees the City moving in before they decide to move forward with an executive firm.

Councilmember Boisvert explained that he would like to promote Interim City Manager Fuhrer to City Manager permanently as he already knows the history of the City and works well with staff.

Deputy Mayor Goins shared that while he is not objected to hiring an executive search firm, he would also like the opportunity to sit with Interim City Manager

⁴ EXHIBIT D: E-Comments rec'd from Kirkpatrick, Harvey, and Green

⁵ EXHIBIT E: E-mail from David Prather 4/14/2020

*

Fuhrer before moving forward. At the very least, he hopes Interim City Manager Fuhrer will still stay on as the Assistant City Manager.

Councilmember Koss asked Interim City Manager Fuhrer if he would be willing to move to Cocoa. In response, Interim City Manager Fuhrer stated yes.

Mayor Williams shared that he has reviewed Interim City Manager Fuhrer's resume and while there is not a lot of experience, he believes that he has been doing a great job. He noted that he would also like the opportunity to sit and have a conversation with Interim City Manager Fuhrer about his future with the City.

Mayor Williams further suggested that if the Council feels comfortable, they could select a firm to hire, but have a conversation with Interim City Manager Fuhrer before they make a final decision to move forward with the firm.

A consensus was made by Council to move forward with selecting a firm for now, but a final decision will be contingent upon individual discussions between the Council and Interim City Manager Fuhrer.

MOTION by Deputy Mayor Goins; Seconded by Councilmember Koss, to select the Mercer Group, for discussion.

AYES: Williams, Goins, Boisvert, Koss, Warner

THE MOTION CARRIED UNANIMOUSLY (5-0)

Councilmember Warner and Councilmember Koss shared their reasoning behind their decision to select the Mercer Group.

Mayor Williams thanked all of the groups for submitting their proposals.

Ms. Gemmati explained that the other information listed in the requested action can be brought up at the next Council meeting.

- IV. Adjournment:
- * MOTION by Councilmember Boisvert; Seconded by Councilmember Warner, to adjourn the Special meeting of April 14, 2020.

AYES: Williams, Goins, Boisvert, Koss, Warner

THE MOTION CARRIED UNANIMOUSLY (5-0)

The meeting adjourned at 11:47 a.m.

04-14-2020

Special City Council Meeting

Jake Williams, Jr., Mayor

ATTEST:

SCORIO P Carle Shealy, MMC, City Clerk (Transcribed by M. Arsenault, Asst. City Clerk)

To: The Honorable Mayor and Members of the City Council

From: Kenneth (Ken) Parker, FCCMA/ICMA Senior Advisor

Subject: City Manager Selection Process

Date: April 8, 2020

Recently, your City reached out to Carol Russell with the Florida City-County Management Association (FCCMA) to see if Senior Advisors could assist the City of Cocoa in recruiting your next City Manager. That call was referred to me. My name is Ken Parker. Currently, I serve as the FCCMA Senior Advisor Coordinator. There are currently nine active Senior Advisors in Florida.

Senior Advisors are retired city and county managers with lengthy experience and who are respected within the public management field. We are appointed by the FCCMA Board of Directors and the Executive Director of the International City/County Management Association. We are not paid. All of us are volunteers.

Senior Advisors provide, at no cost:

- Career and employment counsel to FCCMA and ICMA members;
- Guidance and counsel to members regarding ethics questions or concerns;
- Assistance to cities and counties with the Council-Manager form of government.
- Assistance to cities and counties that are considering adopting the Council-Manager form of government.
- Assistance to civic groups regarding the Council-Manager form of government; and
- Assistance to members-in-transition with guidance and direction as they seek new employment opportunities.

Upon request by the governing body of a municipality whose population is under 10,000 and for counties whose population is under 50,000, Senior Advisors can provide limited Manager search services. Our services are based upon two criteria, population and availability of a Senior Advisor or Senior Advisors. We do not charge for our services; but, we do request the City cover all travel related expenses. Generally, travel expenses are mileage, meals and hotel if required to stay overnight at a location. We request that the City make all hotel reservations and to pay for them directly rather than the Senior Advisor submitting receipts to the City for reimbursement.

Senior Advisors do not do any background searches on candidates. Those are the responsibility of the city or county. For your information, background investigations can cost about \$2,500 per candidate if done by an outside firm. Normally national search firms provide this service as part of their proposal. Senior Advisors are not consultants, but serve as colleagues and counselors.

In the case of Cocoa, you do not meet the first criteria, population. Therefore Senior Advisors are not available to assist you in your search.

With that said, I think there are several policy questions that your City Council needs to answer before you embark on a Manager search.

- Because you have an election in November, do you want to delay the decision on selecting a new manager until after the election? That does not mean that you have not prepared the documents, advertised, and received resumes. I've seen it done both ways. I worked with a city and the current Council wanted to make the decision prior to the new Council taking office. That worked for that City since only one seat was up for election. I worked with another city and they decided to wait until after the election before they began the process because there was going to be a major change in the composition of the City Council because of term limits and decisions made by two Councilors not to seek re-election. The decision of when to advertise and which Council selects is totally up to the City Council. Applicants will ask questions concerning the election if the current Council is making the hiring decision.
- Do you want to involved citizens in the development of recruitment materials and in the screening process? If so, then you would need to appoint members to the citizen group.
- Do you want to hold community listening sessions conducted by either the City Council or the citizen advisory group?
- Do you have an interim candidate that you desire to appoint as City Manager? If the City Council has an internal candidate, I would strongly recommend that you not begin the search process until after you decide whether to employ the internal candidate or if the internal candidate states clearly that she/he will not be a candidate and will not apply for the position.

You and your staff are in the midst of responding to a pandemic. The earliest date for the stay at home order being lifted is May 1. It may be later than that. Also, this is budget time for cities and counties in Florida. I am aware of certain city charters who require that certain budget documents to be submitted as early as the end of May. I have not read your charter nor your code of ordinances to determine when budget items have to be submitted to the City Council. Each city is different regarding when budget documents have to be submitted to the City Council. The preliminary tax rate is set before August 1. I know you are all aware of your City's and State requirements related to the budget.

In my opinion, the City Council has three options available.

1. Employ a full service firm to handle your recruitment. It is my understanding that you have received proposals from firms who specialize in recruiting managers and top level staff. These firms have highly qualified people to assist the City Council in hiring the right person. They have extensive networks. They work with the City Council in developing a profile of characteristics the City Council desires to have in its next manager. They recruit based upon charter requirements

and the profile. They do not wait for applicants to apply. They contact those in their network that most closely meet the job profile and encourage them to apply. The firms are responsible for all the background checks and verifications. They help the City Council manage the interview process. They may assist the City Council in developing interview questions.

2. The second option is for you to handle the recruitment process internally. That means your staff would develop the entire recruitment packet. They would be responsible for advertising for the position. They would be responsible for accepting all resumes. The City would be responsible for conducting all background and verifications. Some cities choose to employ an outside firm to conduct the background and verifications. I always recommend to any city to do the highest level of background investigation. It is far more than criminal and civil records check and related files. It includes reviewing social media and other media. It verifies education. It includes employment verification. It may include review of personnel files. Your internal staff would be responsible for managing the interview process.

If you choose to conduct the search in house, I told your Administrative Services Director that Senior Advisors would provide them with examples of recruitment materials that other cities have used. We could provide the Council with a questionnaire that would help develop the candidate profile. I indicated that I would review documents and provide her with input. I did indicate to her that we could assist the City Council with resume review.

3. The third option is to employ an internal candidate and not advertised. In my opinion, this is the first question that you must answer.

If I were involved with you in preparing documents and advertising for the City Manager position, the following process would take place:

- One month to develop position profile and recruitment documents. I want the City Council to adopt these documents before the position is posted.
- Advertise for one month.
- Two weeks for the review of resumes and provide the City Council with a list of qualified candidates.
- City Council would determine which candidates from the qualified list they want to interview.
- Background and Verifications can take up to one month. I always recommend the background and verifications be completed prior to interviews.
- Schedule interviews.

Select a manager and approve contract.

Most managers have a notice provision in their contracts if they are currently employed. Some cities and counties are willing to waive the notice provision. Most are not. Each Manager contract is different. The usual notice requirement is 60 days. I have seen some that are 90 days.

A nationwide search firm may be able to cut some time off this schedule since they do this on a regular basis.

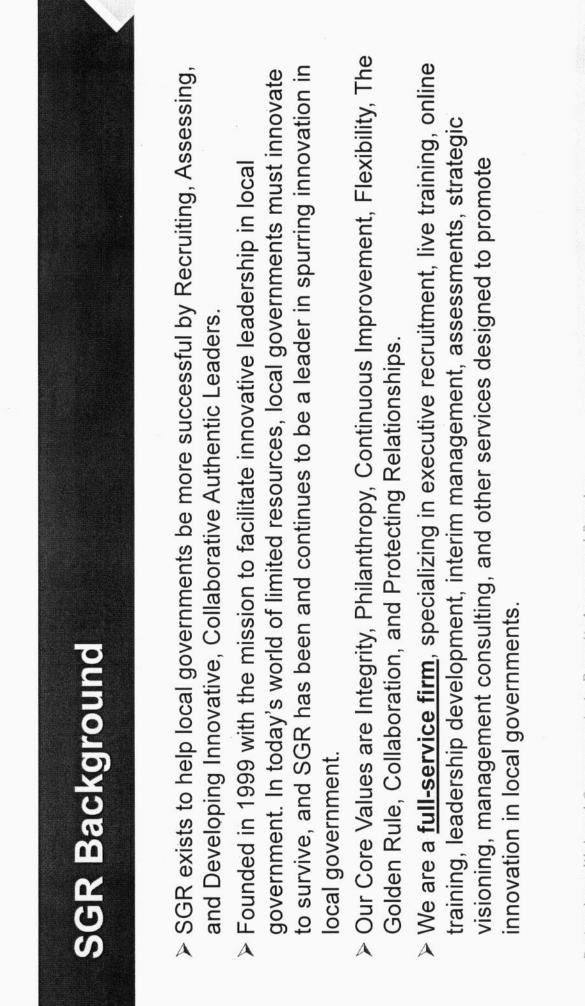
If I or another Senior Advisor can assist you, please feel free to call us. I'm looking forward to attending your meeting and answering your questions.

COCOA

City of Cocoa

City Manager Search Overview April 14, 2020





Senior Vice President Doug Thomas





GOVERNANCE & STRATEGIC VISIONING WORKSHOF DECEMBER 6 & 7, 2018 SUMMARY REPORT

- Assistant City Manager for the City of Grand Haven Michigan. He also served Lakeland, Florida, for 12 years, where he has vast experience working with 35 years in municipal management, serving as City Manager for the City of partnerships, including with professional sports organizations, and a track state and local government leaders, implementing creative public-private record of successful economic development initiatives. Prior to Lakeland, served as City Manager for the City of Alma, Michigan for 15 years, and the Maryland cities of Rockville, and Landover Hills.
- clients nationwide, focusing on executive recruitment, leadership development, Florida and the southeast, and subsequently as Senior Vice President serving Joined SGR in 2015 to serve as their first Regional Director to serve both and training for local governments.
- Master's of Public Administration from the American University, Washington, D.C. with a concentration in Urban Affairs, and a Bachelor of Arts in Political Science & History from Bowling Green State University.

WWW.GOVERNMENTRESOURCE.COM

SGR's 5 Keys to a Successful Search

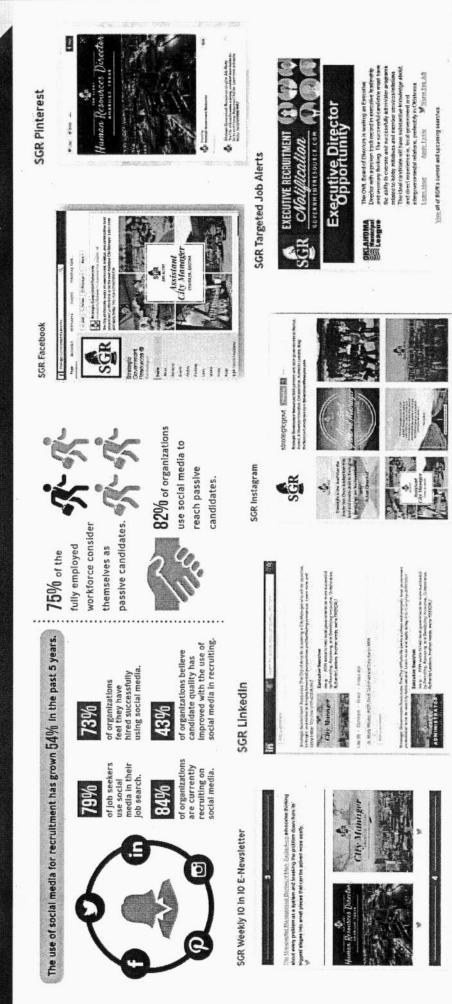
- A comprehensive understanding the unique culture, needs and desires of the organization and community.
- Dynamic state of the art talent marketing that reaches a national candidate pool in a way that engages and makes them interested in the opportunity. 2
- Candidate vetting that prevents surprises and ensures in-depth understanding of the position and organization. с. С
- Candidate understanding of the organization and community to minimize withdrawals late in the process to help ensure a successful conclusion. 4
- A process that is smooth, seamless and user friendly for both candidates and the client, even during the current COVID-19 Pandemic. 5.

5 Keys to a Successful Search	 A comprehensive understanding the unique culture, needs and desires of the organization and community: Qualifications and fit are two different things. The Recruiters have to understand <u>both</u> to find a great match. SGR does this by: Conducting one-on-one interviews with each of the elected officials, key staff and a diverse set of community stakeholders to develop the Position Profile. Keviewing comprehensive information requested from the City. Following Google alerts on the community throughout the search process and providing weekly updates of such to candidates. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search. Ongoing and frequent communication with the City Council throughout the search.	Partnering with Local Governments to Recruit, Assess and Develop
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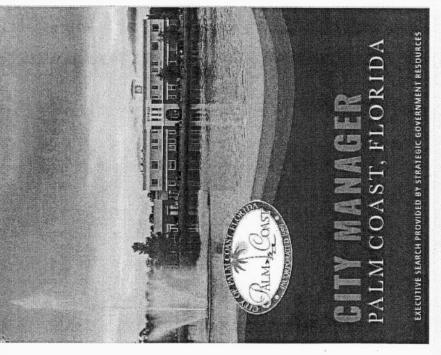
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- in a way that engages and makes them interested in the opportunity. SGR does Dynamic state of the art talent marketing that reaches a national candidate pool this by: d
- Developing a high-quality brochure to market the position using a professional writer and professional graphics designer.
- Carefully crafted job advertisements designed to be engaging and appropriate for the particular venue.
- Targeted job advertisements including SGR's website & job board, national & state associations, and local venues based on the specific position and desires of the
- looking for a job, but who based on our extensive knowledge of the market and from Direct outreach via phone and email to outstanding prospects who may not be previous searches, are known to be outstanding candidates.
- expert specifically tailored to leverage different venues, including maximizing their Comprehensive social media campaign designed by a social media marketing espective prime day of week and viewing times.











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GOVERNANCE AND ORGANIZATION

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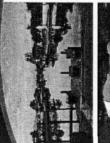
Motivated - Seek continuous improvement in all services Collaborative - Dedicated to building partmarships that address community concerns and needs Ownership - Responsible for our actions and inactions Stewardship - Protectors of our satural environment int - Seek excellence in all that we do Achiev

trust - Mindful af our responsibility, we pledge to use axpayer resources (time, talent, money) efficiently

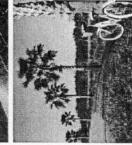
3 PALM COAST, FLORIDA: CTV MANAGER

Partnering with Local Governments to Recruit, Assess and Develop Innovative, Collaborative, Authentic Leaders

GOVERNANCE AND ORGANIZATION







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The City provides a full-range of municipal services and 70 aeasonaltemporary employees represented by unions administered under their respective collective bargaining agreements The PY 2015 annual august is approximately \$143.7 million, including a general fund of \$37.4 million, with an of valorem reliager rea of \$43.7 million, with an of valorem reliager rea of \$43.7 million, with an of valorem

The City Manager's direct reports include the City Cierk. Administration: Services & R. Economic Development Determ: Finance Director, Information Technology Director, Usity Director, Fire Chink, Parks & Receanion Director, Community Development. Director, Public Works Director, Human, Resource Director, and Executive Attackant. Police protection is provided through an interflocal apprement with the Plagfer County Sheiff. Department.

dependence la serve to indicarent the City Councils angened objections transgies, and goefs, the use of a team approach is an effort to feater individual skills and highlight the identic that waits within the City workforce. There are currently approximately TS Palm Coast has a tradition of using cross fun diffictant cross functional teams working on com coals and challenges.

4 PALM COAST, FLOREDAN CITY MANUAGER



CHALLENGES AND OPPORTUNITIES



early 60 route miles it goals include the int of its advanced world class public reveals. A boundhate strateging have with Mangluin modeling ware receiving completed more than the public provide parametricity wherearby the CID will rectur its density on the separation and maintenance of the faber retizents, while IIS year by the commission of the strate. Floating and not retributions of the faber retizents, while IIS year by de determined P3 parater focuses on lighting and the retributions of the faber retizents, while IIS year by the successful CP Manuelly while and the retributions of the faber metaents, while its year community the successful CP Manuelly while and the retribution of the retrievent the transmission of the CID's vision faber faber/view. red by the nology jobs. bo to correct all City sites and facilities in Z or contaut and SL miles of high-count is actraction of dynamic, high poying usch world class public network. A broadbarch to mag out a public private partnership

Department of Public Works (DPW) Complex Replacem

The CRys CIP has identified a growing need to address its aging DPW complex, at an estimated cost of \$20 million. There have been some discussions regarding the posterial funding growter to replace the complex, just a resolution will likely involva the development of proposed funding growter to register the CryManager.

Economic Diversification & Business Friendly Developme

elopment consistent rease development ommunity refine the unity from a largely reial, high tech, and One of Paim Coarts guals is to be recognized as a community that anceurages d in the second values: this mult have requires introvisions stratogets that will investment coppertunities. This must Cet Manager will help the City Course and future vision for Paim Coart and promosit the continued transition of the coar future vision for Paim Coart and promosit the continued transition of the coar-helps will be address to munuty to a more diversity the City ta base.

9 PALM COAST, FLORIDA: CITY MANAGER

5. FIRLIN CONST, FEERERS CEPY SERVICES



CHALLENGES AND OPPORTUNITIES CONTINUED

infrastructure improvement

Accurate of point, carefs shall not be accurated to monthly, actually all fit underground infrastructure and unger of stages are constructed around the same breakness, resulting in a groung mean of the replace and ungeres. Some Stages have been deten to motiopation of the convestment in instructure through home and ingeres. Interballing in instructure through home and ingeres mechanism. Poweler and increase through the features in particular and/or realinged to address anticipated future staging reads.

Innovation District/Opportunity Zone

Peim Cassify Town Center stee has been inflactioure-tically for sealers. The Cut and Community Reservebreand to ship realized. The Cut and Community Reservebreand mask (Cut) sealers and the stee look are as as and mask the development of Town Commercial District. The designation is intereded to leverage priority designation is intereded to leverage priority. For experimentary and authorized to leverage priority designation is intereded to leverage priority. The where trailers and the work, and pig. Ab set of the interedies development in the district by the and all 2020.

Workforce Housing

Although single-family residential price points exist at all levels in Pabric Coart, there is an increasing need to address workforce housing opportunities that support the emerging economic development vision of the community.

6 FALM COART, FUDP-DA: CITY SPANAGE







10

Position Profile



The City of Paint Costs tocks an orthousated: onder with a commitment in professionalism and a dedication to public service. The task cardidate with tasks a demonstrated fact receives that are cardidate with tasks a demonstrated fact to development and must be will pairs or order or exclosionalise to accelerate ship growth community starts and fadinegic the rest City Manager with there a server of vision for bethe the rest City Manager with there a server of vision for bethe the rest City Manager with there a server of vision for bethe the rest City Manager with the will be a served of vision for bethe the rest City Manager with the will be used and be the organization and community that will be use a served be proved.

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The crossen candidate will be accessible and possess exceptional intergreporate and communication solid, with the ability to excusate and effectively convey information and ideas to includiable at all documental preset. The CDM Manager will be highly visible in the community and should be confortable challing with a high level of direm and factorises engagement. Personalet, humble, and easy point, the data chalders will have a strong server of humble, and the soft static strong sector and the strong server of the soft static metabonaling with a stark. Council, observ-ing present agencies, and obtaine relation segment-integreenmental agencies, and the media.

ination skills, raliective bargairing experience, and the subkilders corner to consensus on community saues qualifications. Thorough knowledge of unit gency pacifies, state/EMA remibustement processes, and store. Thorough kn practices,

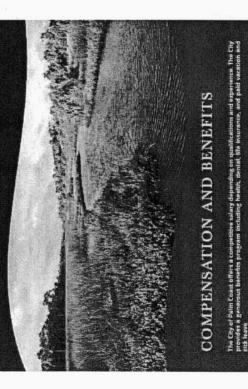
PALM COAST, M CORDAL COTY MANAGER

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EDUCATION AND EXPERIENCE

The selected candidate must hold a bachelor's degree in public ediministration, buc administration, are releated field, a mastery date et is preferred. A minimum of eight yea progressively responsible experience in a city manager's office manging and administration of educ municipal government and/or as a department have is request. Any continuation of educ and experience that givendes the required knowledge and skills will also be considered.

The final selected candidate shall establish residency within the corporate limits of the City within six (b) months of appointment. Upon request, residency may be extended by the City council for an additional six-month period.



6m 441

Position Profile



APPLICATION PROCESS

Please apply online at: http://bit.ly/5GRCurrentSearches Fur more information on this position contact:

Doug Thomas, Senior Vice President Strategic Government Resources DouglarThomer@GovernmentResource.com 540-820 0531

540-820 4531 This position is apen until filied. To view the status of this position, piease visit

This partition is open until filled. To view the status of this position, please visit: http://bit.jv/36ff.CurrentSearches

The City of Pairn Coast is an Equal Opportunity Employer and values diversity in its workforce. Applicants serviced as finalize for this position will be volget to a comprehensive becaptioned. Pursuants to the Point Poulic Recents Act, all applications are subject to yubik discriptioner upon receipt however, public recent requests regarding candidates do not typically occur prior to the selection of semitimists and/or finalists.

RESOURCES City of Palm Case Democratige.com parterage transge transge

Flagler Cranny Department Opperunity FlaglerCountyEDC com Public Schools Webalte Argeschools.com

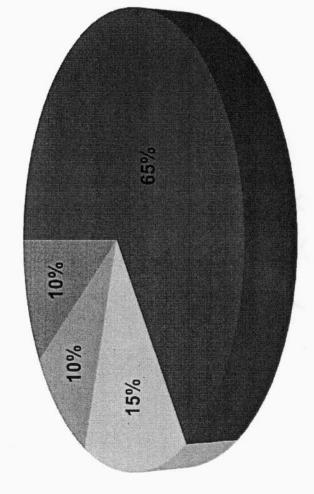
Agerationis com Fallow Us O O G O O

Comprehensive Plan palmtoestgov com/about/comp (

FY 2019 Annual Budget paimcoastgov com/governm finance/budget preparation



SGR's Typical Source of Semifinalists



- Direct Outreach by SGR (Website, 10 in 10, Social Media, Email, Personal Contact)
- National Trade Advertisements & Websites

State Trade Advertisements & Websites

All Other Sources (City Website, Personal Contact by Colleagues, etc.)

3. Candidate vetting that prevents surprises, and ensures in-depth understanding:

- Initial screening questionnaire when cover letter and resume are submitted
- Technical review of resumes by both the Recruiters and a Search Coordinator for different perspectives.
- Cross communication between Recruiters about candidates who have been in previous searches for greater understanding of background and skills.
- Comprehensive questionnaires to gain different insights than typically available on a resume
- Online recorded video interviews to provide deeper insights on communication styles and how candidates approach particular issues.
- newspapers in every community the candidate has worked, local blogs, and other Comprehensive media searches that include all five major search engines, local social media sites.

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- 3. Candidate vetting that both prevents surprises and ensures in-depth understanding (Cont.):
 - Optional Psychometric DiSC Assessments.
- Comprehensive legal/civil/criminal background checks by a licensed private investigation firm.
- Proprietary First Year Game Plan exercise.
- 20-25 phone/email interactions with candidates by the time they are Finalists providing normative insights. A
- exercises, community engagement, social events, community tours, and related Carefully designed and facilitated behavioral interview processes, including recommendations for interview questions, staff engagement, assessment strategies for gaining feedback from those events. A

- Candidate understanding of the organization and community to prevent withdrawals late in the process to help ensure a successful conclusion: 4
- know that we have asked the questions of you that they would want answered, Because your search will be led by a former Florida City Manager, candidates meaningful understanding of the Mayor, the Council, the community, and the giving them confidence that we really understand you, and can convey organization.
- the organization to better educate the candidates as the process unfolds. This candidates, providing normative insights into the candidate and how they think Each Friday, SGR provides a variety of news clippings on the community and approach also prompts ongoing interaction between the Recruiters and the about and respond to various issues.

Partnering with Local Governments to Recruit, Assess and Develop Innovative, Collaborative, Authentic Leaders

- 5. A process that is smooth, seamless and user friendly for both candidates and the client:
- No billing surprises Not To Exceed pricing for SGR's services
- seeks feedback from clients and candidates to evaluate our processes and > One of our Core Values is Continuous Improvement, and SGR constantly refine them to achieve the best possible experience by all parties.

Partnering with Local Governments to Recruit, Assess and Develop Innovative, Collaborative, Authentic Leaders



SGR is the nationwide recognized thought leader in local government management:

- Prior to COVID-19 pandemic, SGR's CEO Ron Holifield typically speaks at one State or National local government conference approximately every 3 weeks.
- As a full-service consulting firm, SGR is actively engaged in local government operations, issues, and Best Management Practices, as opposed to firms that only perform recruitment services.
- SGR has close to 50,000 email subscribers to our weekly "10 in 10 Update on Leadership and Innovation" e-newsletter, which will feature the position opportunity. A
- SGR will also send emails to our database of over 4,000 Senior Local Government Executives.
- visitors per month, and on our Job Board (the 2nd largest local government job board in Position posting will be seen on SGR's Website with over 36,000 local government the country), with over 15,000 local government visitors per month. A
 - It is easy for any Recruiter to get a stack of qualified resumes. The hard part is finding a highly qualified candidate who is also the right match for you. They need to "click" with the Mayor & Council, the organization, and the community - Our focus is on fit, which is why our success rate is so strong! A

Partnering with Local Governments to Recruit, Assess and Develop Innovative, Collaborative, Authentic Leaders



- > National Research Center, Inc. recently conducted a blind survey of City Management professionals on behalf of SGR with invitations emailed to close to 4,000 City Management professionals asking them to complete a survey to evaluate 14 national & regional public management search firms.
- SGR received the highest overall rating and the highest ratings for each specific measure of quality. A
- SGR was rated between good and excellent for each item; where most other firms were rated between fair and good A
- Some Notable SGR Highest Rating Categories:
- Level of understanding of City Management
- Level of real world understanding of your profession
- Networking and engaging leading edge thinkers in city government
 - Keputation for providing innovative services/solutions
- Prompt, ongoing communications and honest interactions with candidates
 - High quality and thorough vetting and background check processes >
- Reputation among young professionals and rising professionals as supportive of the next generation of leaders in city government >
- Reaching out to candidates from diverse backgrounds to ensure inclusiveness in hiring



WWW.GOVERNMENTRESOURCE.COM

Thank You For Considering SGR For Your Recruitment Needs!



Memorandum

	н — 38 ж	Colin Baenz	giger & Associates	
то:	Mayor and Members of the City Council City of Cocoa, FL	18 - 191.		
FROM:	Colin Baenziger	DATE:	April 13, 2020	
SUBJECT:	Recruiting During a Pandemic			

This memorandum is prepared as an adjunct to our proposal to recruit for the City of Cocoa's next City Manager.

Recruiting during a pandemic creates some interesting challenges, but none that cannot be overcome. Below is a list of the contact points in Colin Baenziger & Associates' typical process and suggested accommodations where necessary. It is important to remember that we are relatively early in the pandemic and our medical professionals may adjust their recommended guidelines during the course of the recruitment. Hence, while I think we need to be prepared with alternatives, decisions concerning the latter part of the process do not need to be made right now.

Standard Process with Alternatives

Initial meeting to gather direct input. We meet individually with each elected official and ask questions concerning: (1) The City and what makes it a great place to live, work, play, and be the manager; (2) The particular problems or issues, if any, they feel the next manager will need to address; (3) What characteristics will the ideal City Manager candidate have; and (4) What salary are you comfortable offering.

Recommended Alternative: Meet via video conferencing on Zoom.

Input on the draft recruiting materials. We exchange information by email and in some cases, telephone.

Recommended Alternative: None Required.

Updates as the recruitment progresses. We update via email. Once the recruiting period is closed, we forward a memorandum summarizing the results and speak with the Mayor and each Council Member about the results via telephone.

Recommended Alternative: None Required.

Discussions while networking and with semi-finalists. We have these conversations via telephone.

Recommended Alternative: None Required.

Presentation of Semi-Finalists. We email our extensive background materials concerning each of our recommended candidates to the City. We then reach out via telephone to the Mayor and each Council Member to discuss the candidates.

Recommended Alternative: None Required.

Memo to the Mayor and Members of the City Council, City of Cocoa, FL, April 13, 2020

Selection of Finalists. With consultant input, the Mayor and Council Members select finalists in a public meeting. As part of the process, we conduct one or more straw polls to narrow the field. We have, on occasion, conducted these meetings via telephone or videoconferencing and believe that to be appropriate.

Recommended Alternative: Zoom videoconferencing.

Finalist Interviews: The Mayor and Council Members meet the candidates at a reception, interview them one-on-one and then, as a Council, interview each candidate one at time.

Recommended Alternative: Hopefully, by then, we will be able to have in person interviews. The recommended alternative would be to have the meetings with the Mayor Council, Zoom videoconferencing, ideally followed by an in-person meeting with the top ranked candidate.

Historically, I have not been a supporter of videoconferencing in the recruitment process, particularly at the finalist interview stage. That said, recent advances in quality have made it a very reasonable alternative.

Conclusion:

The reality is that following current medical guidelines will have very little impact on the recruitment effort until we interview finalists. Even there, we have a good alternative.

We do want to be the firm the City of Cocoa selects to conduct its City Manager search. We will do an outstanding job for you!

City Council - Special Meeting 04-14-20 10:00

Agenda Name	Comments	Support	Oppose	Neutral
III.1 20-184 Review options related to City Manager recruitment process and provide consensus of option. If a decision is made to use executive search firm, requesting action of firm selection and authorize Staff to begin steps to coordinate the search with the selected firm and to work with City Attorney to negotiate contract terms for Mayor to sign. Request approval of Budget Resolution Number 2020-139 amending the Fiscal Year 2020 Budget and the attached Budget Adjustment Form #20-058-T transferring budget to the City Manager's operating account from General	2	0	0	0
Fund Contingency. (Administrative Services Director)				

Sentiments for All Agenda Items

The following graphs display sentiments for comments that have location data. Only locations of users who have commented will be shown.

Overall Sentiment



Agenda Item: eComments for III.1 20-184 Review options related to City Manager recruitment process and provide consensus of option. If a decision is made to use executive search firm, requesting action of firm selection and authorize Staff to begin steps to coordinate the search with the selected firm and to work with City Attorney to negotiate contract terms for Mayor to sign. Request approval of Budget Resolution Number 2020-139 amending the Fiscal Year 2020 Budget and the attached Budget Adjustment Form #20-058-T transferring budget to the City Manager's operating account from General Fund Contingency. (Administrative Services Director)

Overall Sentiment



Support(0%) Oppose(0%) Neutral(0%) No Response(100%)

Guest User Location: Submitted At: 1:41pm 04-14-20 Ed Green 104 Riverside Drive I urge the Council to focus today's deliberations on the thoughts provided by Mr. Ken Parker of the FCCMA.

He poses key questions for consideration before embarking on a Manager search and three candidate search options.

My takeaways and conclusions:

Is this the time to initiate a search? The election which could replace the majority of Council suggests not. Our best candidates may may not apply due to the uncertainty the election poses, and the new Council will be the one to work with the new manager. Also we are dealing with a pandemic, and the budget season. We should avoid additional instability at this key time. We can all be confident in the corporate knowledge, stability and leadership Interim Manager Furher provides. Mr. Parker's timeline suggests a process of over six months. We should wait. We MUST HAVE citizen involvement in this process, and the Council must take time to incorporate that involvement.

Selecting our next manager will be one of the largest determinants of Cocoa's ongoing success or failure. It should be THE major focus of our near-term efforts, should not be rushed, and should be aided by skilled professionals, but it is premature to hire those professionals before the election.

Please focus on Mr. Parker's letter and defer selection of a search firm. His letter was in response to a request from the City. As such, it would be irresponsible not to give it due and complete consideration.

Guest User

Location: Submitted At: 1:30pm 04-14-20

Dear Mayor and Councilmembers,

I am writing today to strongly advocate for:

· Engaging a professional selection firm to recruit a new city manager, and

• Ensuring public involvement throughout the process.

A professional selection firm will be instrumental in guiding the process to help ensure that the City of Cocoa has the opportunity to select from a wide range of highly qualified candidates with demonstrated success and to help ensure that a transparent selection and evaluation criteria is employed that is above reproach.

Public input at multiple points throughout the process that is representative of a variety of constituent groups and stakeholders in the Village and throughout the City boundaries, including residents, merchants, restaurateurs, professionals, community coalitions and alliances, and non-profits, is critical. Strong working relationships between professional leadership of the City and key constituent groups are critical to our success. While it is understood that the City Council will cast the final vote on the new administrator, I urge you to ensure that these groups have a voice.

This is likely the most important decision you will make, now more than ever. There is so much potential for our community, and the executive hired for this position will, without a doubt, be instrumental in whether our City continues to move forward or not. Let's move forward!

Thank you for your service to our community.

Kind regards,

Connie Harvey

Monica Arsenault

From:	Samantha Senger
Sent:	Tuesday, April 14, 2020 12:05 PM
То:	Carie Shealy; Monica Arsenault
Subject:	FW: Regarding the selection of our new city manager

FYI, here is the e-mail received from HCVMS that was read at the council meeting today.

Samantha Senger, APR, APIO

Assistant to the City Manager and Public Relations Specialist City of Cocoa 65 Stone St., Cocoa, FL 32922 (321) 433-8685 I <u>ssenger@cocoafl.org</u> www.cocoafl.org

From: emma kirkpatrick <emmaekirkpatrick@gmail.com> Sent: Tuesday, April 14, 2020 8:37 AM To: Barabra Bumgardner <barbara12hcvms@yahoo.com>; Brad Whitmore <bradwhitmore2@gmail.com>; Connie Harvey <ctippett@aol.com>; Emma Kirkpatrick <emmaekirkpatrick@gmail.com>; Eva Marlow <alohalifegear@gmail.com>; Halim Mohammed-Urban <halimurban@gmail.com>; Janne Etz <wiregems@bellsouth.net>; Laurie Bartuccio <rareessentialsfl@gmail.com>; Marie Swarner <marie@magicdove.com>; Nancy Elliott <nancyelliott@cfl.rr.com>; Pam Shaia <sheltie1@tailsatthebarkery.com>; Paul Hill <Paul@dirtyoarbeercompany.com>; Robyn Greene <Robyn@blueskyinsurance.biz>; Russell Glover <Rglover1@cfl.rr.com>; Samantha Senger <ssenger@cocoafl.org>; Theresa Zide <Tzide@earthlink.net>; Allan Chapman <info@visitcocoavillage.com> Subject: Regarding the selection of our new city manager

EXTERNAL MESSAGE - USE CAUTION WITH LINKS AND ATTACHMENTS!

Just sent this to council from us, sorry we didn't vet it with the board first, but the meeting is at 10am this morning.

I think it is well stated and gets our point across.

The Historic Cocoa Village Main Street has a strong vested interest in the selection of a new City Manager for the City of Cocoa. As an official representative (through membership and mandate and contract with the City) for the commercial and residential population, we propose that Council use this opportunity in the most transparent and broad reaching manner.

As is consistent with the City's policy of hiring professional services to coordinate major visioning and development processes, we support the hiring of a professional search company to aid in the candidate selection process.

Given the unique diversity of our City, we understand the need for multiple needs and interests to be well represented. This can be provided during the selection process by soliciting constituency input and participation as part of screening. While selection lies with the Council, community familiarity with and support of the candidates would lay the groundwork for smooth transition and future successful interactions and relationships.

We strongly believe that the social and economic vibrancy of the Village is paramount to the future of the City. We will gladly work with Council in any way we can to help with this critical and pivotal decision.

EXHIBIT E: Email from David Prather 4/14/2020

 From:
 Matthew Fuhrer

 To:
 Monica Arsenault

 Subject:
 Fwd: City Manager concerns (short)

 Date:
 Thursday, April 16, 2020 11:49:41 AM

Begin forwarded message:

From: Carie Shealy <cshealy@cocoafl.org> Date: April 14, 2020 at 11:23:55 AM EDT To: Jake Williams <jawilliams@cocoafl.org>, Brenda Warner <bwarner@cocoafl.org>, Don Boisvert <dboisvert@cocoafl.org>, Lorraine Koss <lkoss@cocoafl.org>, James Goins <jgoins@cocoafl.org>, Matthew Fuhrer <mfuhrer@cocoafl.org> Subject: FW: City Manager concerns (short)

Carie Shealy, MAA, MMC City Clerk 65 Stone St., Cocoa, FL 32922 (321) 433-8484 I cshealy@cocoafl.org Fax: (321) 433-8455

Stay Connected: www.cocoafl.org

-----Original Message-----From: David Prather <dprather@gmail.com> Sent: Tuesday, April 14, 2020 9:26 AM To: CityCouncil <citycouncil@cocoafl.org> Cc: lgoings@cocoafl.org; mfugrer@cocoafl.org Subject: City Manager concerns (short)

EXTERNAL MESSAGE - USE CAUTION WITH LINKS AND ATTACHMENTS!

Thanks for yet another task of being on City Commission you are appreciated even though it may not seem that way at times! I'll use bullets to be brief:

Hire a search firm or Matt

Make sure they include meaningful community input in both selection and hiring criteria

Be sure they seek an individual with experience in cities of a similar demographic history.

Must have high ratings for supporting small non-chain businesses

Should have water experience, lakes, river front, or significantly green space and parks experience

A track record of three years experience including community economic growth

And, ability and desire to live in the City of Cocoa with in 12 months of starting the position

(our community can help make this happen)

Thanks for your time and consideration of this input,

David Prather 29 Riverside Dr #401 407-620-3144