



Legislation Text

File #: 21-602, Version: 1

CITY COUNCIL AGENDA ITEM

Memo Date: August 26, 2021
Agenda Date: September 14, 2021
Prepared By: Robert Beach, Chief Technology Officer
Requested Action:

Approve and authorize the annual renewal payment of the Support Agreement with Tyler Technologies, Inc for the Aegis Public Safety software suite, pending FY2022 budget approval.

BACKGROUND:

The Aegis Public Safety software suite was purchased from New World Systems in 2010 to provide Computer Aided Dispatch and Records Management. This maintenance agreement provides software protection and support for all Aegis modules previously licensed by the City.

The renewal with Tyler Technologies will continue the current level of maintenance and support services provided by Tyler. The agreement continues as year-to-year with the City agreeing to an additional year of service at the end of each year by timely payment of the renewal invoice issued by Tyler. If the City wishes to discontinue service, it can do so by simply not paying the renewal invoice issued at the end of the service year.

The maintenance renewal for FY2022 is \$101,575.51 which represents a 4% increase from the previous year maintenance of \$97,667.44.

STRATEGIC PLAN CONNECTION:

The Aegis Public Safety software suite is an essential tool used by Cocoa Police and Fire Departments. Renewing the annual maintenance agreement will ensure public safety operations continue to perform at the high level of stability and accuracy required.

BUDGETARY IMPACT:

One-Year Maintenance Renewal

Tyler Technologies, Inc., Support Agreement
Amount Requested: \$101,575.51
Account Number: 001-1203-516.56-15
Account Name: Information Technology Repairs & Maintenance

PREVIOUS ACTION:

City Council approved the original agreement on June 22, 2010, including a five (5) year maintenance agreement that expired on September 30, 2015. On January 25, 2016, the City Council approved the purchase of New World's Premier Software Maintenance Agreement for a five (5) year duration that will expire on September 30, 2020 and on May 27, 2020, City Council approved a year-to-year agreement for software support with Tyler Technologies, Inc. The current agreement allows for the City to indicate its agreement to renew by timely payment of a renewal invoice issued by Tyler.

RECOMMENDED MOTION:

Approve and authorize the annual renewal payment of the Support Agreement with Tyler Technologies, Inc for the Aegis Public Safety software suite, pending FY2022 budget approval.